

# Privacy Policy - Terms & Conditions - Contact Us

## **PRIVACY POLICY**

On this page, you'll find information pertaining to the information we collect from you and for what purpose this information will be used. Rest assured that your information and privacy is safe with us.

You can unsubscribe at any time by clicking on the unsubscribe link at the end of any emails we send out to you.

### **Information that we collect.**

We collect your information when you sign up for a free report, make a purchase or subscribe to our newsletters. We collect your name and your email address and may ask for your mailing address.

### **What is your information used for?**

Your information is used for the said common purposes:

1. To personalise your experience with the website and with our newsletters/brochures
2. To customize further related marketing activities to you – such as email marketing.
3. To ensure you receive the information requested and the proper after-sales support from us.

This is not an exhaustive list, we may use your information for other marketing purposes.

### **We protect your information.**

We employ several methods to keep your information safe and secure. This includes the use of password protected databases and directories. Access is only given to the administrator and no one else.

### **Do we disclose your information?**

We will only disclose information in instances where it is required by law.

Also, we will only disclose your information to third parties for business purposes (An example of this would be the manufacturer of our roof and wall coatings products for guarantee purposes) but we will never rent or sell your personal details to any third parties.

### **CAN-Spam Compliance.**

We are firm believers in ethical email marketing methods and as such we have taken steps to ensure our marketing methods are compliant with the CAN-Spam Act.

## **Your Consent.**

By using this site, you are giving permission and consent to the privacy policy laid out here on this terms and conditions page.

## **TERMS & CONDITIONS**

### **Accessing our site.**

Subject to the terms and conditions of this Agreement, we hereby grant you a limited, revocable, non-transferable, and non-exclusive license to access and use our Site only for the purpose of learning about our company and products. You may not make any other use of our Site or use our Site on behalf of any third party, except as explicitly permitted by us in advance. You may not distribute and/or reproduce my materials (i.e our leaflets, brochures) in any other form for any other purposes without the explicit written permission from us.

Identifying information, including without limitation, e-mail addresses and names may be used to verify your identity should you need to access our Site and/or related sites. By using our Site you agree that this method and form, or other methods and forms, of authentication are acceptable to you.

Any downloads from our Site or any related sites or hosting systems are done at the user's own risk. No warranty is given that downloads or sites are free of corrupting computer code, viruses, and/or worms. Any information provided may need to be downloaded using third party software and it is the user's responsibility to obtain, install, and maintain any such software. We are not liable for any damages, injury losses arising from such downloads and maintenance.

### **Links to Third Party Sites**

Our Site may contain links to other sites that are not owned or operated by us ("Third Party Sites"). You agree that the Kingdom Coatings Group of Companies are not responsible for these Third Party Sites, inclusive of problems related to their operation or content.

### **Intellectual Property**

All text, graphics, photographs, icons, buttons, audio, video, and software (collectively "Content") of the Site and the Materials belongs to The Kingdom Coatings Group of Companies. In addition to protection of each copyrighted work comprising our Content and Materials, the various collections and arrangements of all such Content and Materials are protected as compilations under international copyright laws. Except as provided in the license above, you may not use our Content without my express written permission.

The text marks Kingdom Coatings and (and any related design marks) are trademarks (or service marks) are solely owned by the Kingdom Coatings Group of companies. All other marks used on our Site are trademarks of their respective owners.

Subject to applicable law, you may not use the said Trademarks in connection with any product or service, or in any other way, which is likely to create confusion or disparages or dilutes the Kingdom Coatings Group of Companies trademark rights.

### **Disclaimer and Limitation of Liability**

To the fullest extent permitted by law, the Kingdom Coatings Group of Companies disclaims liability for any damages of any kind arising from your use of our Site and/or Materials, including but not limited to indirect, incidental, punitive, exemplary, special or consequential damages.

### **Changes**

We reserve the right to change our Terms of Use Agreement. If changes are made to this Agreement, we will publish the updated version of our Agreement here. Your consent to any such changes is expressly given by your continued use of our Site and/or products.

### **Delivery Schedules**

We endeavour to undertake a timely delivery/installation/application of our products. A typical timescale from placing an order to receiving the installation/application of our roof and wall products would be 14-21 days unless otherwise agreed in advance by both parties.

### **Cancellation Policy**

You have the right to cancel any contract placed with any of the Kingdom Coatings Group of Companies within a period of fourteen days from the date you signed your contract with us.

### **Refund Policy**

You are entitled to a full refund if a written request has been submitted to [cancellations@kingdomcoatings.co.uk](mailto:cancellations@kingdomcoatings.co.uk) or delivered via post or in person to our head office address below within 14 days of your purchase date. (If using the post we recommend you use the recorded delivery service to avoid any disputes)



## **CONTACT US**

**The Kingdom Coatings Group**  
**Unit 1 & 2, Block 2 Ward Street, Alloa. FK10 1ET**  
**Tel: 0800 228 9436**